

SUGAR CANE GROWERS FUND



2nd Floor,
Sugar Cane Growers Council Building,
75 Drasa Avenue, Lautoka.
P.O. Box 13,
Lautoka.
Phone: 665 0777 / 9989627
Fax: 665 0768
Email: enquiries@scgf.com.fj
Website: <http://scgf.com.fj>
Find us on  [SugarCane Growers Fund](#)

mySCGF DIGITAL SERVICE REGISTRATION FORM

I/We (Name)

Growers of Sector (.....) and Farm of

..... (residential address) nominate Mr or

Ms. (in case of more than one signatory)

to register for the following services:

<input type="checkbox"/> mySCGF App Services	<u>Mapped to Customer ID:</u>
<input type="checkbox"/> mySCGF Online Services	

mySCGF App Services

mySCGF App is an application designed for compatible iPhone and Android devices. The service is available for customers who have registered and issued a personal identification number.

mySCGF App will provide the following services:

- Account Summary.
- View Account Balance.
- View Transactions.
- Download Statement.
- Existing Customers - Apply Loan and the track status.
- New Customers - Submit Loan enquiry.
- Receive News from SCGF.
- Option to Lodge Complain/ Enquiry with SCGF and track the status.

mySCGF Online Portal Services

This is an internet service provided through SCGF website – <http://scgf.com.fj> The service is available for existing customers who have registered and issued a personal identification number.

SCGF will provide the following services:

- Account Summary.
- View Account Balance.
- View Transactions.
- Download Statement.

- **Account Information**

Information provided by mySCGF App about your Account relates to transactions that we have processed and verified. Your mySCGF App transactions will be processed in the normal course of business or at the times we tell you.

SCGF is not responsible for delays, errors, inaccuracies, or omissions due to failure in any mobile device, the mobile network, any telephone system, any other electronic system or ancillary equipment or any other circumstances beyond our control.

- **Quick Balance**

mySCGF App allows you to check the balance of the account and the transaction details.

- **Loan Application**

As a new or existing grower, if the account is not in arrears or sugar cane production satisfactory with ample lease term over 10 years, you will be able to apply for loan. You can lodge application for through mySCGF App. Application will be received by SCGF Head Office for decision. You will be able to track the status of the application. Once the decision is made, you will be advised accordingly through the mySCGF App.

Your Secret Code Security Requirements

Secret Codes enable access to your financial products and services held with the mySCGF App and must not be disclosed to anyone, including a family member or friend. Secret Code is your PIN, App Passcode, Mobile Device Passcode, Security Token Code.

mySCGF App allows you to optionally create a 4-digit passcode to log on to services (App Passcode). In order to protect yourself from unauthorized logins, you should NOT choose an App Passcode which incorporates your name or date of birth etc.

If a Secret Code is compromised, you are required to inform us quickly and without delay by telephoning us on mobile number 9983815 or email- helpdesk@scgf.com.fj

Liability You will be liable for losses resulting from transactions which are carried out by you or by another person with your knowledge and consent and where we can prove on the balance of probability that you have contributed to a loss through fraud, or breaching the Secret Code security requirements in clause.

Signatories

Accounts with signing instructions of "more than one signatories to sign" to authorize a transaction can use the mySCGF App for the one of the signatory authorized to act on the account as provided above

Appropriate signatory will be notified in the mySCGF App of any transactions awaiting approval or approved.

View Only Access

If you ask us and we agree, we can provide mySCGF App access to various accounts limited to "view only" access. View only access means you can authorize a person to view transactional and account information, customer information and statement requests only.

Restriction, Suspension, or Termination

At any time, we may restrict the types of accounts that can use mySCGF App or we may change or restrict your use of or access to App by any Mobile Device. In addition, we may restrict the availability of some App functions to particular types of accounts or Mobile Device.

We may suspend or terminate your use of the App without notice at any time, e.g. if we suspect unauthorized transactions have occurred or that the App is being misused.

Changes to these Terms and Conditions

We may change these mySCGF App Terms and Conditions at any time. We will notify you of any material changes by electronic notice to you via your phone. We may require you to confirm your acceptance of changes to continue using the App.

Electronic Communication

You agree to update SCGF with any changes to your email address from time to time. You agree to SCGF contacting you electronically through the email or mobile contact address you have provided below regarding transactions you make using the App.

In accepting these App Terms, you agree that we can provide you with any information required to be given to you by law or any code including the

Email Address	
Mobile contact	

Privacy and Security.

If you have concerns about your transaction and balance information, you should not register for mySCGF App Services.

We recommend you protect your information by keeping your mobile phone or device secure at all times.

Acceptance of Terms of Conditions:

I/We accept the Terms and Condition of the *mySCGF Digital Services*.

	Signature of Grower	Date
	Name & Signature of Witness	Date